

LAB SUPPLY MARKETPLACE EVALUATION WORKSHEET

Feature

Lab Supply
Marketplace

Notes

Product Selection

# of SKUs		
# of suppliers		
Quality of products		
Variety of product categories		
Supplier-agnostic search		

User Experience

Search functionality		
Personalization features		
Ordering workflow		
Billing options		

Pricing & Cost Transparency

Transparent pricing		
Pre-negotiated discounts		
Competitive rates		
Real-time pricing/availability info		
Quote management		

Customer Service & Support

Support availability		
Return policies		
Dedicated account manager		
Supplier management		
Nuanced Life sciences support		

Integrations

ERP Integration		
P2P Integration		
Accounting Integrations		
ELN & LIMS Integrations		
PunchOut Capabilities		

Self-Service Functionality

Automated notifications		
Real-time order status		
Predictive shipping		
Automated 3-way matching		
Self-service returns		

Reputation & Reviews

Customer testimonials		
Industry recognition		
Case studies		

Spend Visibility & Reporting

Real-time spend data access		
Metrics and filters		
Custom views		
Budget utilization		
Consolidated order history		
Audit trails		