# Must-Ask Questions When Evaluating and Hiring Lab Movers

By thoroughly vetting potential moving companies, confirming their experience with lab relocations, and ensuring clear communication and documentation, labs can circumvent potential nightmares and ensure a smoother relocation process. By asking the right questions, you can select the most qualified company for the job.

#### 01. Experience, expertise, and reviews

- How many years has the moving company been in business?
- What specific experience do they have with lab relocations?
- Can they provide references from previous lab moves?
- Have they received positive reviews and testimonials from previous clients, especially those in similar industries or with comparable moving needs?

# 02. Specialized equipment

- What specialized equipment and tools do they have for handling lab equipment such as precision instruments, microscopes, and sensitive electronics?
- Are their vehicles equipped with climate control and shock-absorption features to protect delicate items during transport?

## 03. Training and certification

- What training have their employees had in proper handling techniques for lab equipment and potentially hazardous materials?
- What certifications or accreditations do employees have relevant to lab moving, such as certifications for handling chemicals or biological materials?

## 04. Insurance coverage

- What types of insurance coverage do they carry, such as liability insurance and cargo insurance?
- Are their insurance policies sufficient to cover any potential damages or losses during the move?

# 05. Safety protocols

- What are their safety protocols for working around or handling hazardous materials and chemicals?
- How do they ensure the safety of their workers and your lab personnel during the move?

Thanks to **Foorman Facilities Advising** for help compiling this cheat sheet.

#### **06. Customized solutions**

- Can they provide customized solutions tailored to the specific needs and requirements of your lab facility?
- Do they offer services such as packing, labeling, and unpacking to streamline the moving process?

#### 07. Compliance with regulations

• Are they familiar with and compliant with relevant regulations and guidelines for lab relocations, including those for equipment that utilizes hazardous materials or transporting sensitive equipment?

#### 08. Communication and coordination

- Will you have a dedicated project manager or coordinator to oversee the move and serve as your main point of contact?
- How do they communicate with you throughout the moving process to provide updates and address any concerns?
- Do they have a robust inventory tracking system to ensure that all items are easily accounted for after the move?

## 9. Cost and budget

- What is their pricing structure, and does it include all necessary services and fees?
- Are there any additional costs or surcharges that may apply to your specific requirements?

## 10. Flexibility and availability

- Can they accommodate your desired moving schedule and timeline?
- How far in advance do you need to book their services, are there any peak moving seasons for your market to watch out for?

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